## WHAT IS MYNAVY CAREER CENTER?



MyNavy Career Center (MNCC) is the MyNavy Human Resource center for HR support for Sailors and their families. MNCC includes MyNavy Portal, the MNCC Contact Center, and a team of HR and Policy SMEs to handle your HR questions.

## "I HAVE AN HR QUESTION."





Access MNP at: my.navy.mil

## Still have questions?

Talk with your Chain of Command and...





Talk to your CPPA first.

If they can't answer the question, you can contact MNCC Contact Center to open a case for a subject matter expert to answer.

For other questions...



Connect with the MNCC Contact Center via phone, email or chat, where agents can answer routine HR questions or requests.

833-330-MNCC or askmncc@navy.mil



If your question is more complex, a MNCC Contact Center agent will escalate the case to a subject matter expert in specific HR processes or policies. To check on your case status, you can call MNCC Contact Center for updates.

